

From:
Sent:
To:
Subject:

Feedback Form

False Alarm Reduction Project Consultation Paper:

From: no-reply=tasfire.clients.ionata.com.au@mailgun.clients.ionata.com.au <no-reply=tasfire.clients.ionata.com.au@mailgun.clients.ionata.com.au> **On Behalf Of** Tasmania Fire Service
Sent: Tuesday, September 12, 2023 5:47 PM
To: TFS False Alarm Reduction Strategy <TFSFARS@fire.tas.gov.au>
Subject: New submission from False Alarm Reduction Project Consultation Paper: Feedback Form

You don't often get email from no-reply@tasfire.clients.ionata.com.au. [Learn why this is important](#)

1. By making a submission to this consultation you agree to the collection of information you provide in your submission and the use of the information; and non-disclosure of personal information as outlined above.

Agree

2. On who's behalf are you making this submission? (Please select one item only)

I am making this submission on my own behalf.

3. Are you an DPFEM internal employee, external employee, retained or volunteer firefighter?

I am a volunteer firefighter

Do you have any suggestions or recommendations on particular areas that TFS should target through the development of policy and guidelines that will support the decision-making process to effectively reduce false alarms?

Acknowledge that when permit period is out farmers will be burning and not send brigade's unless the call is from the land owner/worker on the property, is effecting services (I.e. power lines or roads) or there are multiple calls from passers by (minimum of 5)

What advice and support do you require from frontline staff to take action to reduce the occurrence of repeat false alarms?

Not create an incident unless there has been a call from the land owner/worker on the property, the fire is effecting services (I.e. power lines or roads) or there are multiple calls from passers by (minimum 5 calls)

What type of resources would you find useful to assist in reducing the incidence of false alarms? And, what type of information do you require?

An app that farmers can utilise to pinpoint their location and register a burn

What considerations do you believe should be incorporated into a methodology for the setting of fees and charges relating to premises with monitored alarms?

More than 1 call that has been triggered by a system fault or malicious intent within a certain period should receive a fine (for systems fault they must contact a service provider after first call, if no action is taken and a second call is triggered they receive a fine)

How might TFS be able to provide an improved service to premises owners in the payment of fees and charges related to alarm premises?

BPAY
PAYPAL

Have you any other ideas on how TFS may be able to provide a more efficient and effective service in relation to alarmed premises?

Na

