

**From:** TFS False Alarm Reduction Strategy  
**Sent:** [REDACTED]  
**To:** [REDACTED]  
**Subject:** False Alarm Reduction Project Consultation Paper: Feedback Form

---

**From:** no-reply=tasfire.clients.ionata.com.au@mailgun.clients.ionata.com.au <no-reply=tasfire.clients.ionata.com.au@mailgun.clients.ionata.com.au> **On Behalf Of** Tasmania Fire Service  
**Sent:** Monday, October 30, 2023 9:28 AM  
**To:** TFS False Alarm Reduction Strategy <TFSFARS@fire.tas.gov.au>  
**Subject:** New submission from False Alarm Reduction Project Consultation Paper: Feedback Form

**1. By making a submission to this consultation you agree to the collection of information you provide in your submission and the use of the information; and non-disclosure of personal information as outlined above.**

Agree

**2. On who's behalf are you making this submission? (Please select one item only)**

I am making this submission on behalf of a business.

**3. Are you an DPFEM internal employee, external employee, external stakeholder, retained or volunteer firefighter?**

I am an external employee.

**Do you have any suggestions or recommendations on particular areas that TFS should target through the development of policy and guidelines that will support the decision-making process to effectively reduce false alarms?**

I suggest looking into the implementation of a policy to allow the use of Alarm Delay Facility into monitored premises. I would see this as something that could be applied for by businesses and organisations managing complex sites so that there isn't an immediate call out to a false alarm when a site has suitably experienced and/or trained Wardens to assess the need for a call out.

**What advice and support do you require from frontline staff to take action to reduce the occurrence of repeat false alarms?**

Continued upskilling of crews on the use of TAKTIS Fire Alarm Panels.

**What type of resources would you find useful to assist in reducing the incidence of false alarms? And, what type of information do you require?**

NA

**What considerations do you believe should be incorporated into a methodology for the setting of fees and charges relating to premises with monitored alarms?**

NA

**How might TFS be able to provide an improved service to premises owners in the payment of fees and charges related to alarm premises?**

NA

**Have you any other ideas on how TFS may be able to provide a more efficient and effective service in relation to alarmed premises?**

NA