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Subject:

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Feedback Form

False Alarm Reduction Project Consultation Paper:

From: no-reply=tasfire.clients.ionata.com.au@mailgun.clients.ionata.com.au <no-reply=tasfire.clients.ionata.com.au@mailgun.clients.ionata.com.au> **On Behalf Of** Tasmania Fire Service
Sent: Friday, October 6, 2023 4:05 PM
To: TFS False Alarm Reduction Strategy <TFSFARS@fire.tas.gov.au>
Subject: New submission from False Alarm Reduction Project Consultation Paper: Feedback Form

1. By making a submission to this consultation you agree to the collection of information you provide in your submission and the use of the information; and non-disclosure of personal information as outlined above.

Agree

2. On who's behalf are you making this submission? (Please select one item only)

I am making this submission on my own behalf.

3. Are you an DPFEM internal employee, external employee, external stakeholder, retained or volunteer firefighter?

I am a external stakeholder

Do you have any suggestions or recommendations on particular areas that TFS should target through the development of policy and guidelines that will support the decision-making process to effectively reduce false alarms?

Bill people that don't have necessary permits causing a waste emergency resources

What advice and support do you require from frontline staff to take action to reduce the occurrence of repeat false alarms?

Bill people that don't have necessary permits causing a waste emergency resources

What type of resources would you find useful to assist in reducing the incidence of false alarms? And, what type of information do you require?

Updates/summary of requirements and responsibilities under legislation that are in lamens teems, sent to every home via an app and/or text service

What considerations do you believe should be incorporated into a methodology for the setting of fees and charges relating to premises with monitored alarms?

If the owner is at fault they should bear financial responsibility

How might TFS be able to provide an improved service to premises owners in the payment of fees and charges related to alarm premises?

Compliant owners reduced fees

Have you any other ideas on how TFS may be able to provide a more efficient and effective service in relation to alarmed premises?

Encourage compliance and early payment